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701—8.2 (17A) Official forms. The department and the director have developed and provide or prescribe many official forms designed to help persons exercise their rights and discharge their duties under the tax laws and rules, to explain tax laws and rules, to assist in the administration of tax laws and rules, and to assist in general financial administration. Communications with the department, for which official forms have been created, shall be carried out using those forms or approved substitutes. Each direction of every instruction contained within or accompanying official forms shall be followed, and each question within or accompanying every form shall be answered as if the instructions and forms were contained in these rules.

Copies of all official forms, instructions and communication formats may be obtained from the Iowa Department of Revenue, Policy and Communications Division, Hoover State Office Building, P.O. Box 10457, Des Moines, Iowa 50306; by telephoning (800)367-3388 or (515)281-3114 (for large orders of forms: (800)532-1531); by faxing (515)242-6040 or on the department's Web site at www.iowa.gov/tax.

- **8.2(1)** *Nature of official forms.* Most, but not all, official forms are on paper. As prescribed by the director, communication means other than paper documents may be used for official forms.
- **8.2(2)** *Mailing addresses.* The following post office box numbers should be used when corresponding with the department. All addresses are completed: Des Moines, Iowa 50306.

| Box Number | Addressee   |
|------------|---|
| 1792       | Motor Vehicle Fuel Tax Returns                        |
| 9187       | Individual Income Tax Returns                         |
| 10330      | Central Collections Unit                              |
| 10411      | Withholding Tax Payments Verified Summary of Payments |
| 10412      | Sales and Use Tax Returns and Payments                |
| 10413      | Franchise Tax Returns and Estimated Payments          |

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| Box Number | Addressee  |
|------------|--|
| 10455      | Insurance Premiums Tax Household Hazardous Materials Environmental Protection Charge |
| 10456      | Tax Management Division, Compliance Services Income Tax                              |
| 10457      | Policy and Communications Division   |
| 10459      | Property Tax Rent Reimbursement Claims   |
| 10460      | Internal Services Division Process Improvement and Innovation Division               |
| 10465      | Tax Management Division, Business and Excise Tax                                     |
| 10466      | Individual and Corporation Income Tax Estimated Payments                             |
| 10467      | Fiduciary and Inheritance Tax  |
| 10468      | Corporation Income Tax Returns   |
| 10469      | Property Tax   |
| 10470      | Registration Services  |
| 10471      | Accounts Receivable  |
| 10472      | Cigarette and Tobacco Tax  |
| 10486      | Property Assessment Appeal Board   |
| 14454      | Tax Management Division, Field Audit   |
| 14457      | Audit Services Section Hearings Section  |
| 14461      | Research and Analysis Division   |
|            |  |

This rule is intended to implement Iowa Code paragraph 17A.3(1) "b."

[ARC 9875B, IAB 11/30/11, effective 1/4/12; ARC 0398C, IAB 10/17/12, effective 11/21/12; ARC 1303C, IAB 2/5/14, effective 3/12/14]